How To Resolve Errors Encountered
When Cache Contents are Old or Corrupted

Below are the contents of the browserclean.bat batch file used to delete the cache on users' PCs. This is typically run when a user encounters an error (either network or java) when trying to connect to the database. This will only work on PCs (vice Mac - the Jinitiator doesn't have to push anything down on the Macs).

```
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:File to automate deletion of temp files and launch Vision when a
user clicks desktop icon.

del "%SystemDrive%\Program Files\Oracle\Jinitiator
1.1.8.16\jcache\*.*" /q
del "%SystemDrive%\Program Files\Oracle\Jinitiator
1.1.8.13\jcache\*.*" /q
del "%SystemDrive%\Program Files\Oracle\Jinitiator
1.1.8.10\jcache\*.*" /q
del "%SystemDrive%\Program Files\Oracle\Jinitiator
1.1.8.7\jcache\*.*" /q

del "%USERPROFILE%\Cookies\*" /q
```

In lieu of executing the above script, there is a setting in Internet Explorer (**Tools** > **Internet Options** > **General** tab > **Temporary Internet Files** section > **Settings** button) that lets users specify whether or not to check to make sure they are viewing the newest version of the page. If this is set to "Never" the user will keep pulling up a cached error page even after the problem is fixed. This program performs the same function as described above but eliminates the need to navigate through Internet Explorer options. Executing the batch file will dump all cache locations.